Appendix 6						Business Plan			
Housing that meets your needs									
Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G	
BP1.2.01 Number of Homeless Households living in Temporary Accommodation (TA)	Cllr N Mawer	 Gordon Stewart Nicola Riley 	49	40	•	36	40	*	
Commentary January was an exceptionally busy month – 20 new placements into temporary accommodation and a 50% increase in calls and visits to the duty office. However, despite this additional pressure, the service managed to keep the impact on the overall numbers of households in temporary accommodation to a minimum – just nine above the target for the month									
BP1.2.06 Average time taken to process Housing Benefit New Claims and council tax reduction (Days)	Clir A Nell	Michael FurnessStephen Hinds	15.9 days	18.0 days	*	17.0 days	18.0 days	*	
Commentary n/a									
BP1.2.07 Average time taken to process Housing Benefit Change Events & council tax reduction (Days)	Cllr A Nell	Michael FurnessStephen Hinds	4.3 days	8.0 days	*	3.8 days	8.0 days	*	
Commentary n/a						<u>.</u>			

Ref	Portfolio Holder	Director/Lead Officer	January Actual	End-of-Year-target			YTD R.A.G			
BP3.2.01 % of Council Tax collected, increase Council Tax Base	Clir A Nell	Michael FurnessStephen Hinds	92.37%	97%			*			
Commentary We have collected over 92% of council tax for the year, remaining on track to meet the year-end target										
BP3.2.02 % of Business Rates collected, increasing NNDR Base	Clir A Nell	Michael FurnessStephen Hinds	91.79%	97%			*			
Commentary We have collected over 91% of business rates for the year, remaining on track to meet the year-end target										
Healthy, resilient and engaged communities										
Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G		
BP4.2.01 Number of Visits/Usage of contracted & directly managed sports facilities	Cllr N Simpson	 Gordon Stewart Nicola Riley 	123,263	136,700	•	1,140,142	1,118,486	*		

Commentary

All our sports facilities, except for Spiceball Leisure Centre saw an increase in visitors in January. These increases were unfortunately not able to offset the decrease in use at Spiceball Leisure Centre, but officers are looking into the factors that may have led to this drop in usage.

Healthy, resilient and engaged communities									
Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G	
BP4.1.02 Support Community Safety and Anti- Social Behaviour Prevention Activities	Cllr P Chapman	■ Ian Boll ■ Tim Hughes	Delivering to plan	Delivering to plan	*	Delivering to plan	Delivering to plan	*	

Commentary

- Enforcement action carried out by the Community Safety Team included serving an FPN for breach of the Bicester PSPO and also served a Community Protection Warning linked to ASB.
- The Community Wardens attended:
 - Rural, Grimsbury and Ruscote, Hardwick, Hanwell and Neithrop Community Forums
 - TVP Have Your Say at Kidlington Sainsbury's
 - Coffee Networking Morning for local schools
- Our Community wardens arranged and led Reduce the Risk, a charitable initiative supporting victims of domestic abuse, networking meeting with TVP representatives and a Reduce the Risk representative.
- Our Domestic Abuse Co-ordinator has been delivering several initiatives including delivering on the 16 days of activism linked to reducing domestic abuse and understanding the problems and issues in doing so. Work continues towards achieving the Domestic Abuse Housing Alliance accreditation. A number of sessions on Domestic Abuse Stalking and Harassment (DASH) awareness have been delivered to colleagues and other professionals.
- Our Youth Activators delivered their popular Mental Health programme in a number of primary and secondary schools across the district. We are continuing to work with Oxford United as they are delivering a mental health programme so have linked our provision with theirs to incorporate free tickets and player appearances at schools where the mental health programme is delivered.
- The You Move Initiative, continues, we currently have 972 families and 3540 individuals on the programme offering positive activities in the community with over 550 visits per month across Bicester, Spiceball and Kidlington as part of You Move. There are a range of opportunities for young people such as access to Leisure Centres, Boxing Clubs, Cricket, Rugby, Football, Climbing and much more.
- Our Youth Activators have also delivered their School and Community programme this term with 6,558 attendances during this term. This has included sessions at The Hill Youth
- Centre, The Mosque, Style Acre (Inclusive sessions) and many more.
- The Castle Quay Community Space has taken the theme of Community Safety & Trading Standards Scam awareness to have information on the display tables to support residents this winter. Partners including TVP, OCC Trading Standards and our CDC Community Safety Team have provided information, resources and giveaways. This will run until March 2024 A youth festival for Banbury will take place this half term at The Hill 15th Feb, to engage young people with positive activities and allow partners to share key messages with young people to keep them safe and have support services on hand to give advice. This event is open to all young people in the town.